



TruShield Roofing & Remodeling LLC
125 Townpark Dr Suite 300,
Kennesaw, GA 30144
(470) 345-4597
TruShieldatl.com

Trushield Roofing & Remodeling 25-Year Warranty

Effective Date: [12/14/2024]

This 25-Year Warranty (the "Warranty") is provided by Trushield Roofing & Remodeling (the "Company") to the client (the "Customer") for roofing and remodeling services, including both workmanship and materials, installed by Trushield Roofing & Remodeling. This Warranty is valid for 25 years from the date of completion of the installation or remodeling (the "Warranty Period").

This Warranty is issued in conjunction with the GAF System Plus Warranty from GAF, the material manufacturer, and the terms of both warranties apply in conjunction with one another. The GAF System Plus Warranty covers GAF materials, while the Trushield Warranty provides coverage for the workmanship.

1. Coverage

- **Workmanship:** Trushield Roofing & Remodeling warrants that all roofing and remodeling work performed will be free from defects in workmanship for a period of 25 years from the date of completion. This includes the proper installation of roofing materials, flashing, ventilation, and any other elements included in the scope of work, according to both industry standards and manufacturer guidelines.
- **Materials:** The materials used in the roofing and remodeling services are warranted to be free from defects for the duration of the Warranty Period, as provided under the GAF System Plus Warranty. The material warranty is provided directly by GAF and covers defects in materials for up to 50 years under specific conditions, with details available in the GAF warranty documentation.

2. Conditions of Warranty

- This Warranty is contingent upon the Customer:
 1. Maintaining the property and keeping it in good condition, including periodic inspections of the roofing or remodeled areas.
 2. Notifying Trushield Roofing & Remodeling within 30 days of discovering any defect or problem that may be covered under this Warranty.
 3. Allowing Trushield Roofing & Remodeling to inspect and, if necessary, repair any affected areas.
- The Customer must ensure that any repairs, alterations, or modifications made to the roof or remodel by anyone other than Trushield Roofing & Remodeling do not void this Warranty.
- The Customer must comply with all conditions specified in the GAF System Plus Warranty for material coverage.

3. Exclusions

This Warranty does not cover:

- Damage caused by external events, including but not limited to fire, flood, hail, tornadoes, hurricanes, earthquakes, vandalism, or any other natural or man-made disasters.
- Negligence, misuse, or improper maintenance by the Customer or third parties, including failure to maintain the roof or remodeled areas in accordance with industry standards or manufacturer recommendations.
- Improper modifications or alterations made by the Customer or any third party without prior written approval from Trushield Roofing & Remodeling.



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- Normal wear and tear, such as the gradual aging of materials due to exposure to the elements over time, including discoloration, fading, or the natural patina of materials.
- Structural issues not related to the roofing or remodeling work performed by Trushield Roofing & Remodeling, such as problems with the foundation or framing.
- Pest or animal damage, including any damage caused by rodents, insects, birds, or other pests.
- Water damage or mold resulting from improper ventilation, excessive moisture, or inadequate upkeep by the Customer.
- Cosmetic issues, such as minor aesthetic defects that do not affect the functionality or structural integrity of the roof or remodel.
- Coverage for issues caused by pre-existing conditions that were not addressed prior to the commencement of work, such as previous structural damage or underlying defects.

In addition, the GAF System Plus Warranty may have additional exclusions for material coverage, which are detailed in the manufacturer's warranty documents.

4. Transferability

- This Warranty is transferable to a new homeowner within the 25-year Warranty Period, provided the new homeowner completes the warranty transfer process by notifying Trushield Roofing & Remodeling in writing within 30 days of the transfer of ownership. A transfer fee may apply.
- The new homeowner will receive the same coverage and benefits as the original customer, subject to the terms and conditions of this Warranty and the GAF System Plus Warranty.

5. Warranty Claims Process

- To file a claim under this Warranty:
 1. The Customer or new homeowner must contact Trushield Roofing & Remodeling at [Company's Phone Number] or [Company's Email Address] within 30 days of discovering any defect or problem.
 2. Provide a detailed description of the defect, including the location and nature of the issue.
 3. Allow Trushield Roofing & Remodeling to inspect and evaluate the issue.
 4. Trushield Roofing & Remodeling will determine if the issue is covered under the Warranty and arrange for repair or replacement at no cost to the Customer, subject to the exclusions outlined above.
- For material-related issues, the claim process will be handled under the terms of the GAF System Plus Warranty, which may involve direct contact with GAF for material replacement.

6. Limitations of Liability

- Trushield Roofing & Remodeling's liability under this Warranty is limited to the repair or replacement of defective workmanship or materials, and does not cover any indirect, incidental, or consequential damages, including but not limited to lost time, lost property, personal injury, or any other losses.
- In no event shall Trushield Roofing & Remodeling be liable for any damages exceeding the total amount paid by the Customer for the roofing or remodeling services.



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7. Dispute Resolution

- Any disputes arising from or related to this Warranty will be resolved through binding arbitration in accordance with the rules of the [American Arbitration Association] (AAA). The arbitration shall be held in [Location], and the decision rendered by the arbitrator(s) shall be final and binding on both parties.

8. Governing Law

- This Warranty shall be governed by and construed in accordance with the laws of the state in which the work was performed.

9. Miscellaneous Provisions

- This Warranty constitutes the entire agreement between Trushield Roofing & Remodeling and the Customer regarding the warranty coverage of roofing and remodeling services. Any modifications to this Warranty must be in writing and signed by both parties.
- If any provision of this Warranty is found to be unenforceable, the remainder of the provisions shall remain in full force and effect.

Acceptance of Warranty: By signing below, the Customer acknowledges and agrees to the terms and conditions of this Warranty.

Phyllis Carpenter: _____

Date: _____

Trushield Representative: _____

Date: _____